



HIGH ENERGY BATTERIES (INDIA) LIMITED

CIN: L36999TN1961PLC004606

Regd. Office: "ESVIN House", 13, Old Mahabalipuram Road, Perungudi, Chennai 600 096

Phone: 044-24960335/43063545, E-mail: hebcnn@highenergy.co.in

Investor Grievance ID: investor@highenergyltd.com Website: www.highenergy.co.in

Dear Shareholder,

Date: 04.10.2023

Sub : Online Resolution of Disputes in the Indian Securities Market

We hope this communiqué finds you and your family in good health.

This has reference to the shares held by you in the above referred company, under the folio number / DP Id Client Id mentioned above.

We bring to your notice SEBI circulars on Online Resolution of Disputes - Circular No. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/131 dated July 31, 2023 and SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/135 dated August 04, 2023 about expanding the scope of the existing dispute resolution mechanism in Indian Securities Market by establishing a common Online Dispute Resolution Portal (ODR Portal) which harnesses online conciliation and online arbitration for resolution of disputes arising in the Indian Securities Market.

Under this mechanism, any unresolved issues of any service requests/service-related complaints between investors/shareholders and listed companies including their Registrar & Share Transfer Agents or any other specified intermediaries/ regulated entities arising out of latter's activities in the securities market, will be resolved in accordance with the above-mentioned SEBI Circulars.

In order to enhance investor awareness on this dispute resolution mechanism, a brief overview of the process is provided as follows:

- An investor may initiate his/her/their grievance redressal process with the Company's Registrar & Share Transfer Agents, Cameo Corporate Services Limited through their online portal ("**Wisdom**") at <https://wisdom.cameoindia.com/>, an OTP based platform or write to their email id at investor@cameoindia.com.
- In case the grievance/complaint is not resolved satisfactorily, an investor may register his/her/their grievance/complaint on the SEBI Complaints Redress Systems (SCORES) platform in accordance with the process laid out at <https://scores.gov.in/>.

- After exhausting above options for resolution of the grievance, if the investor/client is still not satisfied with the outcome, he/she/they can initiate dispute resolution through the ODR Portal at <https://smartodr.in/login>.
- Alternatively, the investor can initiate dispute resolution through the ODR Portal at <https://smartodr.in/login>, if the grievance lodged was not satisfactorily resolved or at any stage of the subsequent escalations mentioned above.

These circulars are hosted in the website of our Company and the web link is <https://www.highenergy.co.in/investor-info/> under the heading SMART ODR Portal Details

Pursuant to SEBI Circular No. SEBI/HO/OIAE/OIAE_IAD-1/P/CIR/2023/131 dated July 31, 2023 a portal - SMART ODR Portal (Securities Market Approach for Resolution Through ODR Portal) has now been activated. This platform is designed to enhance investor grievance redressal by enabling investors to access Online Dispute Resolution Institutions for the resolution of their complaints.

The weblink of the SMART ODR portal is <https://smartodr.in/> and the link of the ODR portal is also displayed on the home page of the website of our company at <https://www.highenergy.co.in/investor-info/>.

Thanking you,
For **High Energy Batteries (India) Limited**

Sd/-

V Anantha Subramanian
Company Secretary